

Combi Child Seat

「Cradling 360 (also named as Neroom) 」 series

Apology and Request to Valued Customers

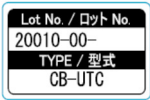
31st August, 2015

Combi Hong Kong Limited

Dear Customers,

Thank you very much for your support for Combi products.

Regarding our Combi child seat “Cradling 360 (also named as Neroom)” with the following lot no. ,

Product name	“NEROOM” “CRADLING 360”
Model no.	CB-UTC
Product lot no.	
Lot no.	20010-00-002112 ~ 20010-00-102227

We received inquiries from some customers **in Japan only** about the assembly issue of the waist and crotch belt part that may not completely secure the user. In order to assure your safety, we decide to carry out free repair for you, if your product falls into the above lot no. mentioned. In addition, there is no report of any occurrence of accidents caused by this matter.

Besides, we received inquiries from some customers **in Japan only** about the difficulties in locking the rotation lock. In order to gain customer confidence, we decide to carry out free repair at the same time. In addition, there is no report of any occurrence of accidents caused by this matter.

Customers who have bought the aforesaid products, please contact **your country's local distributor** for support.

We hope you could continue to support our Combi products.

We apologise if any inconvenience caused.

Combi Hong Kong Limited

1 . Target Product Name and target Production Period

- Combi Child Seat “CRADLING 360 (Neroom)”

October, 2013 ~ February, 2015 production

2 . Target Product Identifying Method

- Combi Child Seat “CRADLING 360 (Neroom)”

Lot no. can be checked at the rear side of product base (Fig.1) or inside the back of infant belt compartment cover.

Fig. 1

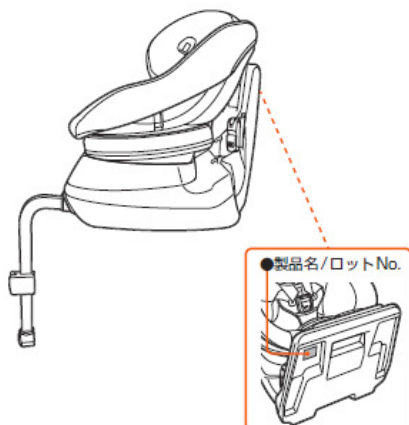
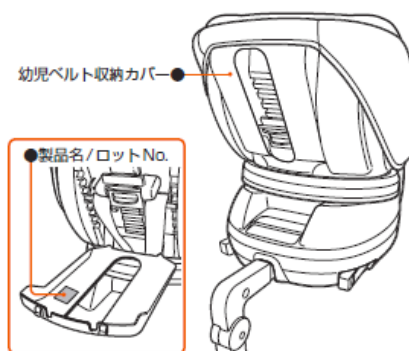



Fig. 2



Lot No. of the target products as follow:

Product name	“NEROOM” “CRADLING 360”
Model no.	CB-UTC
Product lot no.	
Lot no.	20010-00-002112 ~ 20010-00-102227

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